



Examination Scoring

Determining if an individual will pass or fail a certification exam is based on testing industry best practice. The specific process for pass/fail decisions are commonly referred to as Cut-Score/Standard Setting.

During the process of Standard Setting, subject-matter experts (SME's) are gathered to evaluate the questions that will appear on the exam. SME's evaluate these questions based on a collaborative exercise that defines what a minimally-qualified candidate must know in order to act in a manner that protects the health, safety, and welfare of the public.

The outcome of this process is the number of questions (cut score) that must be answered correctly to pass the exam; the threshold for what a minimally-qualified candidate must reach to show evidence of their industry competence.

CIC® Exam

Upon completion of the CIC® exam and survey, the candidate's screen will display their pass/fail status. Candidates will also receive an email at the email address provided during scheduling that includes their score report.

In addition, candidates may access and print their score report by visiting Prometric's Score Report Portal, <https://scorereports.prometric.com> and entering their confirmation # and last name.

- On "Pass" score reports, the passing status and score obtained is provided.
- On "Fail" score reports, the passing status, score obtained, and proficiency level for each domain is provided.

Recertification Exam

Upon completion of the exam and survey the candidate's screen will display their test results (exam passing score and the candidate's score).

From this screen, candidates have the ability to print their test results.