Certification Opportunities: The intersection between quality and infection prevention and control

November 1, 2023
Today’s Moderators

Jessica Dangles, MBA, MS, PMP
Executive Director, CBIC

Frank Perna, CAE, ICE-CCP
Director, Certification, NAHQ
Today’s Panelists

Sheranda Fesler PhD, RN, RNC-NIC, NE-BC, CPHQ, CPPS, FNAHQ
Chair, Healthcare Quality Certification Commission (HQCC)

Steven J. Schweon RN, MPH, MSN, CIC, LTC-CIP, CPHQ, FSHEA, FAPIC
Member of CBIC Board of Directors

Chris Olson, MBA, M(ASCP), CIC, LTC-CIP, CPHQ
Former Member of CBIC Board of Directors
Objectives

- Provide overview of CBIC & NAHQ certification offerings.
- Discuss the intersection between quality and infection prevention & control for patient safety.
- Understand the impact of certification within healthcare quality and infection prevention and control.
Tell us why you are joining us today:
What is CBIC?

Certification Board of Infection Control and Epidemiology, Inc.
Voluntary, autonomous, multidisciplinary board

**Mission**: Provide pathways to demonstrate and maintain competence in infection prevention and control.

**Vision**: A world free of infections through demonstrated professional competency.
Our Mission

Healthcare quality valued competencies are increasingly recognized and as essential to achieving quality, safety, equity and value.

Our Vision

To prepare a coordinated, competent workforce to lead and advance healthcare quality across the continuum of healthcare.

NAHQ Supports

Healthcare quality valued competencies are increasingly recognized and as essential to achieving quality, safety, equity and value.

18,000 Members and CPHQs
Quality’s Emerging Role

Across the Continuum of Healthcare…

LICENSING / ACCREDITING BODY

AMBULATORY SERVICE CENTER

HOSPICE

HEALTHCARE SYSTEM

SKILLED NURSING FACILITY

INSURER

HOSPITAL

PRIMARY & SPECIALTY CARE

MANAGED CARE

BEHAVIORAL / PSYCHIATRIC / MENTAL / CHEMICAL DEPENDENCY

ACCOUNTABLE CARE ORGANIZATION

HOME HEALTH

DIALYSIS
• Instills professionalism among practitioners in infection prevention and control; and

• Hospitals hiring certified infection preventionists were more likely to implement certain infection prevention practices

• CIC IPs may have a stronger understanding than other practitioners of the evidence for certain IPAC practices

Hsu, Yea-Jen et al. Impact of certified infection preventionists in acute care settings: A systematic review. American Journal of Infection Control Published online: June 25, 2022 p334-339
The only standardized measurement of essential knowledge, skills, and abilities expected of infection prevention and control professionals in North America

Currently over 9,600 CICs in over 47 countries
• Certification in Infection Control (CIC®) Examination
• Associate-Infection Prevention and Control (a-IPC™) Examination
• Long Term Care Certification in Infection Prevention (LTC-CIP)
CPHQ Program Overview

- The only accredited certification program in healthcare quality
- Based in the United States; certifying professionals in healthcare quality worldwide
- 140-question, multiple choice exam; developed using industry-standard process outlined above
- Offered internationally via PSI test centers and live remote proctoring platform
- Nearly 5,000 candidates tested in 2022; similar trajectory for 2023
- Currently over 15,000 CPHQs worldwide
The CIC® & CPHQ: NCCA accredited

• Both exams are accredited by the National Commission for Certifying Agencies (NCCA)

• Provides impartial, third-party validation that both the CIC® and CPHQ meet recognized national and international credentialing industry standards for development, implementation, and maintenance of our certification program.

https://www.credentialingexcellence.org/
NAHQ Healthcare Quality Competency Framework

- Quality Review and Accountability
- Professional Engagement
- Quality Leadership and Integration
- Performance and Process Improvement
- Population Health and Care Transitions
- Health Data Analytics
- Patient Safety
- Regulatory and Accreditation
NAHQ Healthcare Quality Competency Framework

8 dimensions

29 competencies

486 skills*

Patient Safety Skills, Such as:

1. Facilitate discussions of risks or harm events in a factual and empathetic manner.

2. Conduct context-based fact-finding investigation of patient safety events.

3. Facilitate interprofessional discussions and collaboration regarding patient safety events and opportunities for improvement.

4. Assign and monitor accountability for all immediate and long-term actions in response to safety reports and events.

*Not publicly available
*Skills stratified by Foundational, Proficient, and Advanced Levels
What does certification mean to you?
Panel Discussion
Describe how pursuing the CPHQ certification can heighten the infection preventionist's knowledge of the quality assurance and performance improvement (QAPI) program.
How does the CIC and LTC-CIP certification align with quality improvement and performance improvement?
How did certification progress your career?
In your experience, how does your role in Infection Prevention & Control intersect with Quality?
What resources are available to assist with preparing for both certifications?
Questions for our panelists?
Contact Us:

CBIC
info@cbic.org
202-454-2625

NAHQ
info@nahq.org
(847) 375-4720