

# Frequently Asked Questions

## **What is the cost of the exam?**

The cost of the initial certification exam is \$375. The cost of the recertification exam is \$375.

## **What happens if the exam is not passed the first time?**

There is a 90-day waiting period before a candidate will be eligible to take the exam again. Candidates will have to re-apply to take the exam again and will need to pay the \$375 examination fee again.

## **Can an application be cancelled?**

Candidates may call the CBIC office and ask the staff to cancel their eligibility. CBIC will refund the cost minus a \$72 administrative processing fee.

## **What is the best course of action to prepare for the certification exam?**

CBIC highly suggests reviewing the content outline and list of references available in the CBIC Candidate Handbook. CBIC does not endorse any particular method of study or education. APIC offers a Certification Competency Review Course. The texts that are used to write the questions for the exam may also be used to study and can be found under References on the CBIC website. Finally, many APIC Chapters have study groups through which candidates can prepare in the company of their peers. To see the CBIC webinar on Preparing for the Exam, please go to <http://www.youtube.com/watch?v=Lmd3HnDZnBg>.

## **Are there sample questions available?**

There are sample questions in the Candidate Handbook. CBIC has an online practice exam available for purchase through their website as well.

## **How do I find out where the exam is given in my area?**

Prometric, the testing company that administers the initial certification and recertification examinations, offers initial certification exams at hundreds of testing sites throughout the United States, Canada and at select international testing sites. A tool that allows candidates to locate the testing center closest to their home can be found on Prometric's site at [www.prometric.com/CBIC](http://www.prometric.com/CBIC). The recertification examination is a self-paced exam administered online, and therefore does not require candidates to travel to a testing facility.

## **How can I check on certification status?**

Certificants and employers can check a certification status through CBIC's online directory, found on the website. Certificants may opt out of a public directory listing by submitting a request to CBIC at [info@cbic.org](mailto:info@cbic.org).