
Frequently Asked Questions

Discontinuation of the CBIC® Infection Prevention Unit (IPU) Provider Approval Request Form and IPU Provider Seal (effective April 1, 2027)

1. Why is CBIC discontinuing the IPU provider seal?

The seal was always optional. It was never required for an activity to qualify for IPU. IPU eligibility comes from meeting CBIC's published criteria, which apply the same way whether or not an organization sought the seal. Discontinuing the seal makes this clear and keeps CBIC's role focused on setting and publishing those [criteria](#), not pre-approving individual activities.

2. Does this mean our activities no longer qualify for IPU?

No. Activities that meet CBIC's published IPU criteria continue to qualify, as they always have. The seal never determined eligibility, so discontinuing it does not change whether your activities qualify. Certificants will continue to claim IPU by submitting documentation, such as a certificate of attendance or completion, in their portfolios.

3. Do certificants who attended our previously approved activities need our approval letter for their IPU portfolios?

No. Certificants document their activities with a certificate of attendance or completion, as described in the [IPU Recertification Manual and website](#). Activities that certificants have already attended are not affected by this change.

4. Can we still submit a request for an activity taking place in early 2027?

Yes. Requests will be accepted through December 31, 2026, for activities taking place on or before March 31, 2027.

5. Our activity is available on demand after March 31, 2027. What happens?

After March 31, 2027, activities may still qualify for IPU if it meets CBIC's published criteria. However, use of the CBIC IPU provider seal must cease by April 1, 2027.

6. Can we still promote our activity to CBIC-certified professionals?

Yes. Organizations are encouraged to keep promoting their educational activities to infection prevention and control professionals. You may describe the activity's topic, length, and learning objectives. You may also note that CBIC-certified participants may submit the activity for IPU according to CBIC's published IPU criteria. Here is a suggested statement:

"CBIC®-certified participants may be able to claim IPU for this activity if it meets CBIC's published IPU criteria."

7. What should we avoid saying?

Beginning April 1, 2027, do not use the CBIC IPU provider seal. Do not state or imply that CBIC has approved, reviewed, or endorsed your activity.

8. Can we refer to our previous CBIC approval?

Not on or after April 1, 2027. Remove statements such as “previously approved by CBIC” from websites, course descriptions, and promotional materials before April 1, 2027.

9. What about materials we’ve already printed or distributed with the seal?

Do not produce or distribute new materials with the seal on or after April 1, 2027. You do not need to retract materials distributed before that date, but digital materials such as websites and course listings must be updated before April 1, 2027.

10. What should we give participants so they can claim IPU?

Provide each participant with a certificate of attendance or completion that includes:

- the participant’s name
- your organization’s name
- the activity title
- the date(s) of the activity
- the number of IPUs earned (or number of hours for the activity)

This is the documentation certificants upload to their IPU portfolios.

11. Will CBIC tell us whether our activity qualifies for IPUs?

No. CBIC does not review or confirm whether individual activities qualify for IPUs. The criteria are published in the IPU Recertification Manual, website, and the IPU Criteria Chart so providers can design activities to meet them, and certificants are responsible for making sure the activities they submit meet those criteria.

CBIC has an audit process in place to review IPU portfolios, and it is designed to support certificants. If an entry in a portfolio needs attention, CBIC will reach out to the certificant with guidance and an opportunity to provide additional documentation. CBIC wants every certificant to recertify successfully. General questions about where to find the criteria can be sent to info@cbic.org.